

A Shade Better

Blinds • Shades • Shutters

Limited Lifetime Warranty

A Shade Better's Limited Lifetime Warranty is provided in an effort provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not completely satisfied, simply contact A Shade Better at 336-282-8880 or visit www.ashadebetterblinds.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below. All efforts to use the original manufacturers warranty will be exhausted during this process. A Shade Better's limited lifetime warranty will not exceed the original manufacture's warranty.

Covered

- Window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.

Not Covered

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.
- Window fashions not installed by A Shade Better

To obtain warranty service, simply call A Shade Better at 336-282-8880. A Shade Better will repair/replace (at our discretion) all products as described above. If warranty service is required within the first year after installation, A Shade Better will send someone out to your home at no cost.

If warranty service should be required more than one year after installation, it is the purchaser's responsibility to bring the window treatment to the showroom for service. If someone from A Shade Better has to visit your home after the first year, a nominal trip fee will be charged. After the first year, A Shade Better is not liable for shipping, removal, or reinstallation costs associated with warranty repairs. Although a receipt may not always be required, we will request an original purchase receipt. We advise customers to retain all original paperwork (invoice/receipt, installation instructions, and owners manual).

This warranty does not apply to commercial installations. This warranty gives you certain specific rights. You may have other rights, which vary by state.